



29 September 2021

Via Email

Subject: Request - ISP Broadband Data

Dear NM Internet Service Provider (ISP):

As we have for the past many years, this is our annual ask for your broadband coverage data by technology type. COVID-19 has taken us away from this request for the last year and half, yet your accurate data to assist in broadband planning is even more essential today. In addition, since the legislature and governor have been very generous with budgeting funds, we are hopeful that our communities will be well served with fast and reliable broadband. Please seriously consider this request.

REQUEST:

As in previous years, the University of New Mexico **Earth Data Analysis Center (EDAC)** is contracted to securely collect and convert ISP data into our statewide standardized model. The same process has been in place for many years and is designed for ease of use. Data transfer takes place through a secured FTP site that is password protected and individualized per Provider. Following processing, these data will be returned as a “layered” PDF Map to each ISP for final review and approval. Our hope is to receive data in a “geospatial” format (e.g., .shp, .kmz, .dwg, .dgn, etc.), yet we are **happy to convert any format**. If you provide customer locations/addresses, we can geocode those and aggregate into an area. That point data will be considered confidential. We can provide those point locations back to you. If you want a Non-Disclosure Agreement for the point data, we can provide one for this project.

The attached Excel Workbook is our **Data Request Template** that includes spreadsheets constructed to ease your upload to us. There are tabs with an overview, instructions, and templates for each of those data elements we’re interested in obtaining (cable, DSL, fiber, wireless, etc.). Use of the Template is not required to obtain your data yet is provided to be helpful.

To begin submitting data, please contact:

Gladys Valentin - GIS Analyst/Programmer (UNM EDAC)
Email: gvalentin@edac.unm.edu

If you have any questions or comments, please contact:

Gar Clarke - Geospatial Information Officer (NM DoIT)
E-mail: george.clarke@state.nm.us

Data Submittal Deadline: **31 October 2021**

Again, thank you for your participation in this critical effort.

Rand Tilton

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